



# Pediatric Orthopedics of Southwest Florida

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Please complete the following information regarding the patient and return it to Check-In

**This section is the information of the person financially responsible for the patient's care.**

Responsibility Party Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Mailing Address: \_\_\_\_\_ City, State and Zip: \_\_\_\_\_  
Phone Number: \_\_\_\_\_ Relationship to patient: \_\_\_\_\_  
Email: \_\_\_\_\_ Social Security #: \_\_\_\_\_

**Who has legal custody of this patient?** \_\_\_\_\_ same as guarantor (if other, please fill out below)

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Relationship to patient: \_\_\_\_\_ Contact Number: \_\_\_\_\_

## Authorization of Protected Health Information (PHI)

This form is used to authorize Pediatric Orthopedics of Southwest Florida to disclose protected health information to the person(s) designated below. This will also allow these individuals (must be over 18) to bring your child for follow up appointments .

Parent 1: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Relationship to patient: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Parent 2: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Relationship to patient: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Other: \_\_\_\_\_ Date of Birth: \_\_\_\_\_  
Relationship to patient: \_\_\_\_\_ Contact Number: \_\_\_\_\_

## Privacy Practices Acknowledgement

I acknowledge receiving the privacy practices notice and have been given the opportunity to review it.

Patient Name: \_\_\_\_\_ Patient Date of Birth: \_\_\_\_\_  
Guardian Signature: \_\_\_\_\_ Today's Date: \_\_\_\_\_

## **Pediatric Orthopedics of Southwest Florida**

### **Financial Policy**

Thank you for choosing **Pediatric Orthopedics of Southwest Florida** as your healthcare provider. We are committed to providing the best pediatric orthopedic treatment possible. The following is a statement of our Financial Policy, which we require you to read and sign prior to treatment.

#### **Participating Insurance Plans**

We participate in many insurance plans, however if your insurance plan is not accepted by this office, payment is expected in full at the time of service. It is your responsibility to confirm with your insurance company whether our physicians are in network providers. Please remember that an insurance policy is a contract between you and your insurance company. We are not a party in that contract.

The following information is required:

INSURANCE CARDS and a VALID DRIVER'S LICENSE or other form of government-issued photo identification.

We reserve the right to refuse to file claims to out of state insurances. Upon request, we can provide you with a copy of a detailed receipt, so you may file your own claim.

If your insurance plan changes, it is your responsibility to update that information with our office, failure to do so, will result in balance of the claim becoming your responsibility. It is also your responsibility to update change of address and phone number.

#### **Non-participating Insurance Plans**

Patients, who are insured by a carrier that our practice is not contracted with, are considered self-pay. And Payment is expected in full, at the time of service. Upon request, we can provide you with a detailed history of your child's visit(s) so that you can submit it to your carrier. As a courtesy, the insurance company will be billed, by us, as a non assigned claim. If the carrier chooses to pay our practice for a non-assigned claim, the patient will receive a refund. Our practice issues refund checks once a month. If you are due a refund, it will be mailed at that time.

There is a \$5.00 fee to complete all accident claim forms - including, but not limited to, Aflac and Colonial Penn.

#### **Referrals and Authorizations**

If your insurance has designated a Primary Care Physician (PCP), you are required to have prior authorization from your PCP prior to your office visit.

If authorization is not provided, you will be asked to either reschedule your appointment or pay for the visit, in full, at the time of service.

As a courtesy, we will assist you in obtaining authorization for subsequent visits.

It is imperative that you keep our office, as well as your primary care provider up to date with any changes in insurance information.

This is your responsibility.

#### **Financial Responsibility**

A parent or legal guardian with a valid photo ID must accompany patients who are minors on the patient's first visit. This accompanying adult is responsible for all payments of the account. If someone other than the parent or legal guardian will be bringing the patient to subsequent appointments, they must be listed on the patient's demographic form. And they must be prepared to pay any co-pays or remaining balances from the guarantor.

#### **Divorced Parents of Patients**

By signing this agreement, the adult who signs a minor child into our practice, accepts all financial responsibility. This office does not communicate, forward statements, medical records or give any treatment status to the other parent or legal guardian. That is your responsibility.

#### **Payments**

Payment is expected at time of service. We accept Visa, MasterCard, Discover, American Express and Care Credit. Payments and credits are applied to the oldest charge's first, except for insurance payment.

**Bad Checks** A fee of \$35.00 will be assessed for returned checks and must be paid by another form of payment.

**Stop payment** checks constitute a breach of contract and a \$30.00 fee will be issued and will be turned over to the State Attorney Office.

We will also utilize our right to terminate the relationship from our office.

#### Co-payments

Co-payments and Co-insurance charges are due at the time of service. Failure to pay these charges will result in a possible rescheduling of your appointment.

#### Self-pay accounts

Self-pay patients are expected to pay in full for their charges at the time of visit; exceptions require prior financial arrangements with our billing office. Statements for Guarantor Balances will be mailed monthly, and are due upon receipt.

#### Durable Medical Equipment

Durable Medical Equipment and supplies charges (cast cover, water-proof cast, sling, cast shoes, etc.) are due at the time of service. Insurance companies do not reimburse our practice for these products.

#### Extended Payment Arrangements

For charges exceeding \$300.00 we require a deposit of a minimum of 50% of the total charges at the time of service. The remaining balance is to be paid over the next 90 days, in equal monthly payments, due by the first of each month.

Pediatric Orthopedics of Southwest Florida reserves the right to add a service charge or an interest fee to any extended payments. Patients, who fail to make a monthly payment, will be sent to a collection agency which will include termination from the practice. Alternative payment schedules must be arranged, in advance, with the Billing Department prior to treatment.

#### Patient Refunds

Prerequisites for patient refunds: (1) No outstanding insurance claims on the account(s).

(2) No outstanding balances on the account(s). The account(s) show a 0.00 balance.

#### Medical Records

The charge for medical records is \$1.00 per page, for the first 25 pages and 0.25 cents thereafter, with a minimum charge of \$5.00.

Please allow 2-3 days to obtain school forms, 1-2 days for prescription refills and 4-7 days for other requests.

#### X-Rays

There is a charge for X-Rays copies. CD's, containing films, are \$10.00 each.

#### Missed Appointments

A \$20.00 fee will be charged for missed appointments. This includes No-Show's.

#### Appointment Changes and Cancellations

Appointment changes and cancellations must be made 24 hours in advance or a fee of 20.00 will be fined.

As with any orthopedic practice, our Doctors are on call with the hospitals on any given day. This requires us to see emergency appointments at any given time.

This will also back up our office hours and wait times may be extensive. We will try to keep you updated of wait times at the time of check in.

#### AUTHORIZATION FOR PAYMENT AGREEMENT

I authorize the release of all medical information necessary to process insurance claims, as well as, the release of information back to my Primary Care Physician. I also authorize payment of medical benefits to PEDIATRIC ORTHOPEDICS OF SOUTHWEST FLORIDA for services rendered.

In the event, my medical record does not pay for services rendered, I agree to pay

PEDIATRIC ORTHOPEDICS OF SOUTHWEST FLORIDA for services provided, per the agreements as stated



# Pediatric Orthopedics of Southwest Florida

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## Notice of Privacy Practices

If you have any questions about this Notice, please contact our Privacy Officer\*. This notice of Privacy Practices describes how we may use and disclose your protected health information to carry out treatment, payment or healthcare operations and for other purposes that are permitted and required by law. It also describes your rights to access and control your protected health information. Protected health information is information about you, including demographic information, that may identify you and that relates to your past, present or future physical or mental health or condition, and related health care services.

We are required to abide by the terms of this Notice of Privacy Practices. We may change the terms of our notice at any time. The new notice will be effective for all protected health information that we maintain at that time. We will provide you with any revised Notice of Privacy Practices on our website, send a revised copy to you in the mail or provide you with a copy at our next appointment.

### Uses and Disclosures of Protected Health Information

Your protected health information may be used and disclosed by your physician, our office staff and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you. Your protected health information may also be used and disclosed to pay your health care bills and to support the operation of the physician's practice.

Treatment: We will use and disclose your protected health information to provide, coordinate or manage your health care and any related services. In addition, we may disclose your protected health information from time-to-time to another physician or health care provider who, at the request of your physician, becomes involved in your care by helping with your health care diagnosis or treatment to your physician.

Payment: Your protected health information will be used, as needed, to obtain payment for your health care services.

Healthcare Operations: We may use or disclose, as needed, your protected health information to support the business activities of your physician's practice. We will share your protected health information with third party "business associates" that perform various activities (e.g. billing, transcription services) for the practice.

### Your Rights

You have the right to inspect and copy your protected health information. This means you may inspect and obtain a copy of your protected health information about you that is contained in a designated record set for as long as we maintain the protected health information. A "designated record set" contains medical and billing records and any other records that your physician and the practice use for making decisions about you.

You have the right to request a restriction on your protected health information. You may also request that any part of your protected health information not be disclosed to family members or friends who may be involved in your care or for notification purposes as described in this Notice of Privacy Practices. Your physician is not required to agree to a restriction that you may request. If your physician believes it is in your best interest to permit use and disclosure of your protected health information, your protected health information will not be restricted.

You have the right to request to receive confidential communications from us by alternative means or at an alternative location.

You may have the right to have your physician amend your protected health information. In certain cases, we may deny your request for an amendment. If we deny your request for an amendment, you have the right to file a statement of disagreement with us and we may prepare a rebuttal to your statement and will provide you with a copy of such a rebuttal.

You have the right to receive an account of certain disclosures we have made, if any, of your protected health information.

You have the right to obtain a paper copy of this notice from us upon request.

### Questions or Concerns about our Privacy Practices

You may contact our Privacy Officer at 239-432-5100 for further information about the complaint process, Federal Statute prohibits all medical care providers from taking any retaliatory action against you if you file a complaint about privacy practices.

15821 Hollyfern Court  
Fort Myers, FL 33908

3361 Pine Ridge Road  
Ste #202  
Naples, FL 34109

Phone 239-432-5100 • Fax 239-432-5135 • [www.PedsOrtho.net](http://www.PedsOrtho.net)